

Volunteer Leadership: Finding Your Voice on the Journey as a Volunteer Engagement Professional

Court McCracken she/her : You're here for Volunteer Leadership: Finding Your Voice on the Journey as a Volunteer Engagement Professional

Court McCracken she/her : With Angela Williamson, CVA

Court McCracken she/her : We'll get started right at the top of the hour for all those joining in!

Court McCracken she/her : Please feel free to introduce yourself here in the chat

Court McCracken she/her : My teammate Annelise will be here in the chat with you all to make sure to get your questions to Angela

Court McCracken she/her :

Angela Williamson, CVA: What is your fave drink?

Court McCracken she/her :

Angela Williamson, CVA:

Court McCracken she/her :

Laura Clarke: Hi Laura, from Richmond VA. Drinking a Chick fil a - sweet tea!

Court McCracken she/her : Hello and welcome! Please share a little bit about your volunteerism and what beverage you're cozied up with for Angela's talk today!

Angela Williamson, CVA: Angela Williamson CVA from DE

Annelise Ferry: Joining from Washington DC!

Annelise Ferry: Thank you for joining us today for Volunteer Leadership: Finding Your Voice on the Journey as a Volunteer Engagement Professional, featuring Angela Williamson, CVA!

Court McCracken she/her : We'll get started right at the top of the hour!

Annelise Ferry: Please feel free to share your name, where you're joining us from, and your organization!

Court McCracken she/her : Please feel free to share with us a bit about your volunteerism, how you engage volunteers, where you're located!

Court McCracken she/her : Do what works ;

Annelise Ferry: Diet Coke for me! Joining from Washington DC. So grateful to spend the next hour with ya'll today!

Dina Stemen: Hello everyone. My name is Dina from Columbus, Ohio. I'm a brand new Volunteer Coordinator for a major healthcare system. I'm looking forward to learning more about volunteer leadership.

Patti Doyle: Hello, I am joining from Batavia NY.

Nicole Smith: Hi from Orlando, Fl

Dina Stemen: Safe travels!

Annelise Ferry: Welcome Dina! Hi Patti!!

Annelise Ferry: Good to see you Nicole!

Keona Jarrett: North Carolina

Jodi Fisher: Jodi in NY

Nancy Kersey: Here from Hockessin Delaware

Shana Beverly: Hello from Richmond, Virginia!

Windy Cole: Good afternoon from Rock Hill, SC!

Nicole Smith: Thanks for jumping on for mine!

Annelise Ferry: Welcome Jodi! Hi Nancy!

Audra Mattson: I am also in the Columbus, Ohio area

Amanda Garza: Hello from South Texas!

Nicole Smith: Hi Annelise!

Keri Booker: Keri from Asheville, NC

Alli Wheeler: Good morning from Albuquerque, New Mexico!

Nicholas Rahming: Hello from the Twin Cities, MN!

Kim Paddyaker: Hi from Oklahoma City, OK

Annelise Ferry: Welcome everyone!!

Lucy Pintouri-Godwin: Good afternoon from Greater Fredericksburg Habitat for Humanity

Morgan Tracy: Hello from Derby, NY !

Annelise Ferry: Hi Lucy, welcome!

Annelise Ferry: Hi Morgan!

Alex Prunes: Hi from our animal rescue in Jersey!

Lucy Pintouri-Godwin: Thank you so much!!

Jessica Miller: Jess from Appleton, WI

Lucy Pintouri-Godwin: Hi-five to animal rescue lol

Annelise Ferry: Thank you for joining us for Volunteer Leadership: Finding Your Voice on the Journey as a Volunteer Engagement Professional, featuring Angela Williamson, CVA!

Laura Frank: Hello from Florida

Umeca Briscoe: Good afternoon, Umeca Briscoe, LDH/OPH/Bureau of Community Preparedness

Annelise Ferry: Hi Laura! Welcome Umeca!

Annelise Ferry: I'll be sure to share some resources in the chat!!

Fireflies.ai Notetaker Steven: Steven invited Fireflies.ai here to record take notes. View Security Privacy info: <https://fireflies.ai/policy>

Type:

View Realtime notes here:

https://app.fireflies.ai/live/01K9T1ZVHEXTM45512G2GRXBKT?ref=live_chat

Nancy Kersey: Oh how cool. I am a volunteer manager at several Delaware State parks

Annelise Ferry: Angela's website: Volunteer Engagement Accelerator - Nonprofit Strategies - <https://www.angelawilliamsoncva.com/>

Elizabeth Swan: Hi, I'm an AI assistant helping Elizabeth Swan take notes for this meeting.

Follow along the transcript here:

https://otter.ai/u/JgZxrP_UQ74eTwUYMtD77bs9keE?utm_source=va_chat_link_1

Miriam Brabham: Hi, I'm an AI assistant helping Miriam Brabham take notes for this meeting.

Follow along the transcript here:

https://otter.ai/u/kIVRIJcruX5hMxCz2fKYrblcONk?utm_source=va_chat_link_1

Serena Mann: Hi, I'm an AI assistant helping Serena Mann take notes for this meeting. Follow along the transcript here:

https://otter.ai/u/dNdt0qc8uLLDWYQHNXm6TdadbN8?utm_source=va_chat_link_1

Annelise Ferry: Connect with Angela on LinkedIn:

<https://www.linkedin.com/in/angelawilliamsoncva/>

Annelise Ferry: "We're all needed and we're all valuable." LOVE that!

Elizabeth Swan: Hello my name is Elizabeth Swan and I currently work in volunteerism at Wellspring Living - a safe house for sexually exploited victims. However, I am transitioning as Director of Victim and Volunteerism at the Dept of Juvenile Justice. Happy to meet and learn with you all!

Annelise Ferry: So glad to have you here today, Elizabeth!!

Nancy Kersey: I get it. I didn't even fit in those who felt alienated, lol

Nicole Smith: That is powerful - What is the definition of YOUR success.

Annelise Ferry: YES!

Annelise Ferry: This is such a relatable trajectory. I so appreciate the vulnerability and openness in sharing your journey.

Annelise Ferry: From Overlooked to Recognized: Communicating Your Volunteer Leadership Impact - <https://www.galaxydigital.com/blog/communicating-your-value-as-a-volunteer-leader-a-complete-guide>

Annelise Ferry: Course Volunteer Leadership Internal Advocacy - <https://www.galaxydigital.com/free-tools/volunteer-leadership-and-internal-advocacy-course>

Annelise Ferry: Preventing Burnout: Strategies for Keeping Nonprofits and Their Volunteers Going Strong - <https://www.galaxydigital.com/blog/nonprofit-burnout>

Nicole Smith: EMBRACE WHO YOU ARE! YES!

Annelise Ferry:

Emma Kunda: Well said be Happy with yourself

Annelise Ferry: Are You a New Volunteer Manager? Here's Your Guide to Success - <https://www.galaxydigital.com/blog/new-volunteer-manager>

Court McCracken she/her : No desk! Just a phone!

Court McCracken she/her : Even if you do change things, they will know you listened first!

Annelise Ferry: 10 Tips for Hosting a Thoughtful Community Listening Session - <https://www.galaxydigital.com/blog/tips-for-hosting-a-community-listening-session>

Elizabeth Swan: Staff do not care how much you know until they know how much you care.

Annelise Ferry: Valuable insight, Elizabeth!

Tracy Frazier: This is true Elizabeth.

Lucy Pintouri-Godwin: Important statement Elizabeth

Annelise Ferry: WATCH Volunteer Engagement Leaders: Uncomfortable Truths to Understand When Self-Advocating - <https://www.galaxydigital.com/webinars/volunteer-engagement-leaders-uncomfortable-truths-to-understand-when-self-advocating>

Annelise Ferry: Calculating Volunteer Program ROI:

A Holistic View for Volunteer Leaders - <https://www.galaxydigital.com/free-tools/volunteer-program-roi-guide>

Lucy Pintouri-Godwin: Writing short interviews on different volunteers each month has been a huge draw for engaging new partnerships and spreading your mission.

Court McCracken she/her : Love that idea, Lucy!

Elizabeth Swan: Love that Lucy

Elizabeth Swan: If you can harness the power of volunteerism, it truly becomes a transformative tool for the population you serve.

Annelise Ferry: Let us know in the chat if this is true for you too!

Emma Kunda:

Lucy Pintouri-Godwin:

Annelise Ferry: 10 Ways to Advocate for Your Volunteer Program -

<https://www.galaxydigital.com/blog/advocate-for-your-volunteer-program>

Court McCracken she/her : Absolutely, Elizabeth!

Annelise Ferry: Calculating Volunteer Program ROI:

A Holistic View for Volunteer Leaders -

<https://www.galaxydigital.com/free-tools/volunteer-program-roi-guide>

Kelly Johnson: This isn't exact but I recall something along the lines of: 70 of nonprofits need money for volunteers, 20 of funders see that as a priority, >5 of funding is directed at volunteers. Again, not exact numbers but you get the idea :

Lucy Pintouri-Godwin: Each month we hold a themed little raffle and I borrowed a downtown small business window and did a display featuring our nonprofit. It helps the business and us!

Court McCracken she/her : Right, exactly, Kelly that perception is definitely there but volunteerism definitely requires funding!

Annelise Ferry: Lucy that's an excellent idea!

Lucy Pintouri-Godwin: It is a lot of fun and people stop and watch you do your display lol

Tracy Frazier: I love these ideas.

Elizabeth Swan: Thank you for these guides!

Annelise Ferry: WATCH Volunteer Leadership: Crafting Solutions Inspiring Change - <https://www.galaxydigital.com/webinars/volunteer-leadership-crafting-solutions-inspiring-change>

Annelise Ferry: YES! Start your story today!

Annelise Ferry: That resonates with me as someone who has battled imposter syndrome in the past.

Elizabeth Swan: yes!!

Annelise Ferry: @Elizabeth, you're very welcome! Love sharing helpful resources with volunteer leaders :

Annelise Ferry: For anyone not yet familiar with Al!ve, here's their website! - <https://www.volunteeralive.org/>

Miriam Brabham: Miriam is on a Basic Otter plan with 30 minute meetings. To record longer meetings, upgrade to Pro: https://otter.ai/pricing?utm_source=oa-chat-basic

Elizabeth Swan: Elizabeth is on a Basic Otter plan with 30 minute meetings. To record longer meetings, upgrade to Pro: https://otter.ai/pricing?utm_source=oa-chat-basic

Serena Mann: Serena is on a Basic Otter plan with 30 minute meetings. To record longer meetings, upgrade to Pro: https://otter.ai/pricing?utm_source=oa-chat-basic

Court McCracken she/her : And who has ever had some tough feedback from a Volunteer?

Kalina Bagley: On a monthly basis :

Elizabeth Swan: This resonates with me Angela! Thank you

Annelise Ferry: WATCH Volunteer Feedback: How a Culture of Balanced Communication Supports Retention - <https://www.galaxydigital.com/webinars/volunteer-feedback-how-a-culture-of-balanced-communication-supports-retention>

Elizabeth Swan: servant leadership

Annelise Ferry: Wow Court, I so so relate

Annelise Ferry: And I'm still learning

Lucy Pintouri-Godwin: You find the best volunteers sometimes from those who in need themselves. It helps them feel needed and not a lone. Inclusion

Court McCracken she/her : Yes, more community and connection

Lucy Pintouri-Godwin: Yes, Court!

Dina Stemen: I agree Lucy

Nicole Smith: YAY!

Annelise Ferry: Top 10 Volunteer Leadership Voices of 2025 - <https://www.galaxydigital.com/blog/top-voices-in-volunteer-leadership>

Nicole Smith: You did! You were my mentor lol

Lucy Pintouri-Godwin: Absolutely Angela

Annelise Ferry: Video Course

3-Part Training Series with Lori Gotlieb Consulting - <https://www.galaxydigital.com/free-tools/volunteer-leadership-and-internal-advocacy-course>

Lucy Pintouri-Godwin: Compassionate fatigue

Court McCracken she/her : Yes, that is a big thing that can happen in nonprofit work it's something I've noticed a lot in animal welfare work for myself

Lucy Pintouri-Godwin: Yes, Court....but I will never stop when it comes to animals. I am a co founder of an animal rescue but I am here for my job as Volunteer Coordinator for Habitat for Humanity.

Court McCracken she/her : Totally hear you! I'm working in a volunteer program for equines!

Annelise Ferry: What does success look like to you in your mission? Feel free to share in the chat

Lucy Pintouri-Godwin: Before I log out in a few minutes is it ok to give permission to everyone to net work and feel free to stay in touch?

Devonna Morgan: Growth, consistency, partnerships

Elizabeth Swan: Yes, volunteerism is transformative to volunteer

Court McCracken she/her : Yes, please do Lucy, you can drop your email or LinkedIn here

Annelise Ferry: Of course, Lucy! We'd love for volunteer leaders to connect with one another! Feel free to drop your LinkedIn or email!

Lucy Pintouri-Godwin: lucy.pintouri-godwin@fredhab.org

Lucy Pintouri-Godwin: Thank you kindly

Annelise Ferry: <https://www.linkedin.com/in/annelise-ferry-b01961b5/>

Lucy Pintouri-Godwin: Angela is wonderful and hitting on things most of us properly think about when evaluating our own work

Kalina Bagley: kbagley@nnhouse.org, <https://www.linkedin.com/in/kalinaobrien/>

Annelise Ferry: And @Lucy, we'll be sending an email with the recording, chat box, and all of the resources! So keep an eye on your inbox :

Annelise Ferry: Connected with you, Kalina

Lucy Pintouri-Godwin: Wonderful to know Annelise thank you!!!

Annelise Ferry: You're so welcome!

Elizabeth Swan: @Annelise - can I change all my email correspondence to my persona; email since I am leaving my current role: eswantaylor@gmail.com

Annelise Ferry: Of course, Elizabeth! I'll make a note!

Court McCracken she/her : Which one do you see yourself as? Creator, organizer, connector, sustainer?

Lucy Pintouri-Godwin: When you are mission minded you at times become so attached and very protective of your mission and your volunteers.

Mariana Balgurevich: connector

Annelise Ferry: Communicating Your Value as a Volunteer Leader: A Complete Guide - <https://www.galaxydigital.com/blog/communicating-your-value-as-a-volunteer-leader-a-complete-guide>

Kelly Johnson: In many aspects of life, I'm an organizer. I'm an idea generator which compliments the organization aspect

Annelise Ferry: I'm definitely a connector!

Annelise Ferry: The Ultimate Guide to Boosting Volunteer Engagement

with Technology - <https://www.galaxydigital.com/free-tools/the-ultimate-guide-to-boosting-volunteer-engagement-with-technology>

Annelise Ferry: YESSSS Happy IVMD to you all!

Annelise Ferry: For those of your joining for the first time, our webinars are always free for the volunteer leadership community! <https://www.galaxydigital.com/webinars>

Emma Kunda: Angela, Thank you so much this was great.

Lucy Pintouri-Godwin: All of you are a blessing. Thank you for all that you do!!!

Annelise Ferry: Thanks so much Emma and Lucy!

Windy Cole: Thanks, Angela!

Tracy Frazier: Yes, this was great! Thank you!

Nancy Kersey: Is a transcript available of this?

Elizabeth Swan: Amen!

Mariana Balgurevich: When can we all meet in person for coffee and to keep hearing your empowering words Angela?

Adam Janes:

Laura Frank: Felt like a therapy session, lol. Thank you so much.

Annelise Ferry: @Mariana, that'd be a dream!

Amanda Acker: Thank you so much!! This was great!!

Kim Paddyaker: This was great!

Lucy Pintouri-Godwin: Thank you Angela and Annelise! Happy Thanksgiving early everyone.

Mariana Balgurevich: I'm in the DC metro area. What about the rest of you?

Annelise Ferry: I'm in DC too, @Mariana!

Mariana Balgurevich:

Lucy Pintouri-Godwin: Fredericksburg , Va

Elizabeth Swan: i am in the Atlanta metro area

Miriam Brabham: Green Bay

Victoria Walton: United Way of Tarrant County, Fort Worth, TX

Tracy Frazier: I'm in Mississippi.

Kalina Bagley: Chattanooga!

Annelise Ferry: Feel free to drop your LinkedIn if you'd like to continue to connect with one another!

Mariana Balgurevich: <https://www.linkedin.com/in/chiefinnovationconsultant/>

Emma Kunda: Thanks, Court

Claudia Quiros Hernandez: thank you!

Amy Wang-Hiller: Thank you!

Victoria Walton: feel free to email me: Victoria.walton@unitedwaytarrant.org

Umeca Briscoe: I can be found on Linked In by U. C. Briscoe.

Morgan Tracy: thank you!

Annelise Ferry: Angela's website, Volunteer Engagement Accelerator - <https://www.angelawilliamsoncva.com/>

Emma Kunda: Sliver Spring, MD

Elizabeth Swan: Great Thanks!

Annelise Ferry: Angela's LinkedIn: <https://www.linkedin.com/in/angelawilliamsoncva/>

Angela Williamson, CVA: Email: angelawilliamsoncva@gmail.com

Umeca Briscoe: Thank you! Have a great rest of your day!

Victoria Walton: Really GREAT information today!!

Annelise Ferry: Upcoming webinar! Towards 2026: Shaping Your Future in Volunteer Engagement - <https://www.galaxydigital.com/towards-2026-shaping-your-future-in-volunteer-engagement>

Angela Williamson, CVA: Please reach out!!!

Alicia Skinner: Thank you!

Emma Kunda: I really needed this

Annelise Ferry: Thank you so so so much for joining us today, everyone!

Annelise Ferry: If you'd like to spend an hour with us next month, feel free to join us and Faiza Venzant!

<https://www.galaxydigital.com/towards-2026-shaping-your-future-in-volunteer-engagement>

Mariana Balgurevich: Thank You!!! I joined late, but what a great group of people! I just sent you a message

Annelise Ferry: Thanks Mariana!

Jonelle Anderson Metzger: Thank you! Mahalo!

Annelise Ferry: Thanks Jonelle!

Adam Janes:

Elizabeth Swan: Good luck everyone and happy holidays

Lucy Pintouri-Godwin: God bless!

Mariana Balgurevich: Thank you!

Lucy Pintouri-Godwin: Bye1

Mariana Balgurevich: Bye!

Nicholas Rahming: Thank you!